Chapter 9: PC Maintenance, Security & Troubleshooting

Q1. Which of the following describes 'Inbuilt PC Security' tools?

A) Physical locks on the computer case only
B) Only hardware firewalls, never software
C) Third-party tools that must always be purchased separately
D) Security features already included within the operating system, like Windows Defender
Answer: D) Security features already included within the operating system, like Windows Defender

Q2. Which of the following is used to protect a computer from viruses and malware?

A) Notepad
B) MS Excel
C) Antivirus software
D) MS Word
Answer: C) Antivirus software

Q3. Which of the following describes 'Securing documents' as a PC maintenance practice?

A) Printing all documents for physical storage only
B) Deleting all documents permanently
C) Sharing all documents publicly without restriction
D) Protecting files using passwords, encryption, or restricted access permissions
Answer: D) Protecting files using passwords, encryption, or restricted access permissions

Q4. Which of the following describes the importance of 'Upgrading Operating System and Application software'?

A) Disables the internet connection
B) Makes the computer slower with no benefit
C) Ensures access to bug fixes, security patches, and new features
D) Removes all installed programs
Answer: C) Ensures access to bug fixes, security patches, and new features

Q5. Which of the following is a recommended practice for cleaning a computer monitor?

A) Using excessive water directly on the screen
B) Using abrasive scouring pads
C) Using a soft, dry or slightly damp microfiber cloth
D) Using sharp metal tools
Answer: C) Using a soft, dry or slightly damp microfiber cloth

Q6. Which of the following is a recommended practice for cleaning a keyboard?

A) Submerging it completely in water
B) Using sharp metal tools to scrape it
C) Using compressed air and a soft cloth to remove dust and debris
D) Ignoring keyboard maintenance entirely
Answer: C) Using compressed air and a soft cloth to remove dust and debris

Q7. Which of the following describes 'Disk Cleanup' as a maintenance activity?

A) Removing unnecessary/temporary files to free up storage space
B) Permanently deleting the entire operating system
C) Installing new software
D) Formatting the hard disk completely
Answer: A) Removing unnecessary/temporary files to free up storage space

Q8. Which of the following describes 'deleting toolbars' as a maintenance practice?

A) Deleting all bookmarks permanently
B) Deleting the entire web browser
C) Deleting the operating system

ZED-KING INSTITUTE

D) Removing unwanted or unnecessary browser toolbars/extensions that may slow down the system

Answer: D) Removing unwanted or unnecessary browser toolbars/extensions that may slow down the system

Q9. Which of the following describes 'defragmenting' a hard drive?

A) Compressing files to save space only

B) Formatting the disk completely

C) Reorganizing fragmented data on a hard disk to improve access speed and performance

D) Permanently deleting all data on the disk

Answer: C) Reorganizing fragmented data on a hard disk to improve access speed and performance

Q10. Which of the following is an example of a computer maintenance program used for cleaning temporary files, as mentioned in the syllabus?

A) MS PowerPoint is a presentation tool, not a maintenance tool

B) MS Excel is a spreadsheet tool, not a maintenance tool

C) CCleaner

D) MS Word is a word processor, not a maintenance tool

Answer: C) CCleaner

Q11. Which of the following is an example of a computer maintenance program used for disk defragmentation, as mentioned in the syllabus?

A) myDefrag

B) MS Access is unrelated to disk defragmentation

C) MS Word is unrelated to disk defragmentation

D) MS Excel is unrelated to disk defragmentation

Answer: A) myDefrag

Q12. Which of the following is an example of a tool used to test and diagnose hard drive health, as mentioned in the syllabus?

A) MS Excel is unrelated to hard drive diagnostics

B) MS Word is unrelated to hard drive diagnostics

C) Spinrite

D) MS PowerPoint is unrelated to hard drive diagnostics

Answer: C) Spinrite

Q13. Which of the following is a basic troubleshooting step when a computer becomes unresponsive?

A) Formatting the hard disk without diagnosis

B) Restarting the computer

C) Immediately replacing the entire computer

D) Disconnecting the internet permanently

Answer: B) Restarting the computer

Q14. Which of the following is a basic troubleshooting step when a peripheral device is not working?

A) Reinstalling the operating system without diagnosis

B) Checking cables and connections

C) Ignoring the issue entirely

D) Immediately replacing the entire computer

Answer: B) Checking cables and connections

Q15. Which of the following is a basic troubleshooting step when software is causing conflicts?

A) Ignoring the issue entirely

B) Immediately replacing the entire computer

C) Formatting the hard disk without diagnosis

D) Uninstalling the problematic software

Answer: D) Uninstalling the problematic software

Q16. Which of the following describes 'starting Windows in Safe Mode'?

A) Booting the OS with only essential drivers and services loaded, useful for troubleshooting

B) Permanently deleting all installed software

C) Booting the OS with all extra features enabled

D) Disconnecting all hardware peripherals

Answer: A) Booting the OS with only essential drivers and services loaded, useful for troubleshooting

Q17. Which of the following describes the process of 'Windows installation and upgrades'?

A) Only cleaning the computer physically

B) Only printing documents

C) Only connecting to the internet

D) Installing a new copy of Windows or updating an existing installation to a newer version

Answer: D) Installing a new copy of Windows or updating an existing installation to a newer version

Q18. Which of the following hardware component, when maintained/upgraded, can improve a computer's multitasking performance?

VIKING INSTITUTE

A) Keyboard primarily affects input, not processing performance

B) Speaker primarily affects audio output, not processing performance

C) RAM (Random Access Memory)

D) Monitor primarily affects display, not processing performance

Answer: C) RAM (Random Access Memory)

Q19. Which of the following describes general 'Networking' maintenance as part of PC upkeep?

A) Ensuring network connections, drivers, and settings are functioning correctly

B) Only cleaning the physical computer case

C) Only managing printed documents

D) Only managing presentation slides

Answer: A) Ensuring network connections, drivers, and settings are functioning correctly

Q20. Which of the following describes 'Maintaining the PC environment'?

A) Ignoring the physical placement of the computer entirely

B) Blocking all ventilation openings on the case

C) Placing the computer in direct sunlight for warmth

D) Ensuring proper ventilation, temperature, and cleanliness around the computer for optimal function

Answer: D) Ensuring proper ventilation, temperature, and cleanliness around the computer for optimal function

Q21. Which of the following describes the objective of the PC Maintenance, Security & Troubleshooting module as stated in the syllabus?

A) To teach only presentation design

B) To teach only database queries

C) To introduce maintenance and troubleshooting of PCs

D) To teach only word processing skills

Answer: C) To introduce maintenance and troubleshooting of PCs

Q22. Which of the following is a common symptom that may indicate a computer is infected with malware?

A) The computer boots up noticeably faster than before

B) The computer uses significantly less electricity than before

C) Unusual slowdowns, unexpected pop-ups, or unfamiliar programs running

D) The computer's storage space increases on its own with useful files

Answer: C) Unusual slowdowns, unexpected pop-ups, or unfamiliar programs running

Q23. Which of the following describes 'Ports, connectors, and cables' as relevant to PC maintenance and troubleshooting?

A) Only software-based troubleshooting elements

B) Physical interfaces used to connect peripherals and check for loose/faulty connections

C) Only display resolution settings

D) Only internet-based troubleshooting elements

Answer: B) Physical interfaces used to connect peripherals and check for loose/faulty connections

Q24. Which of the following describes 'Display devices' maintenance considerations mentioned in the syllabus?

A) Only cleaning the mouse

B) Ensuring monitors/screens are properly connected, calibrated and cleaned for maintenance

C) Only cleaning the printer

D) Only cleaning the keyboard

Answer: B) Ensuring monitors/screens are properly connected, calibrated and cleaned for maintenance

Q25. Which of the following describes the importance of regularly updating antivirus software as part of PC security?

A) Updating antivirus disables the internet connection

B) Ensures the software can detect and protect against newly discovered threats

C) Updating antivirus removes all installed programs

D) Updating antivirus makes the computer more vulnerable

Answer: B) Ensures the software can detect and protect against newly discovered threats

Q26. Which of the following describes 'Patch Management' in cyber security/PC maintenance?

A) Ignoring all software updates permanently

B) Deleting all software from a system

C) The process of regularly applying updates/patches to fix security vulnerabilities in software

ZEDKING INSTITUTE

D) Sharing software with unauthorized users

Answer: C) The process of regularly applying updates/patches to fix security vulnerabilities in software

Q27. Which of the following is the correct term for creating a copy of important data at a separate secure location for recovery purposes?

A) Data Leakage

B) Data Backup

C) Data Corruption

D) Data Deletion

Answer: B) Data Backup

Q28. Which of the following describes 'Endpoint Security' in the context of PC maintenance?

A) Protecting individual devices (endpoints) like computers and phones that connect to a network

B) Only protecting the central server

C) Only protecting printers

D) Only protecting routers

Answer: A) Protecting individual devices (endpoints) like computers and phones that connect to a network

Q29. Which of the following is a common indicator that a computer may be infected with malware?

A) The computer boots up faster than usual

B) Unusual slowdowns, pop-ups, or unfamiliar programs running

C) The computer uses less electricity

D) The computer's storage increases on its own with useful files

Answer: B) Unusual slowdowns, pop-ups, or unfamiliar programs running

Q30. Which of the following action should be taken immediately if you suspect your computer is infected with malware?

A) Ignore the signs and hope it resolves itself

B) Continue using the computer normally without any action

C) Share your files with others immediately

D) Run a full antivirus scan and disconnect from the internet if necessary

Answer: D) Run a full antivirus scan and disconnect from the internet if necessary

Q31. Which of the following is a recommended backup strategy often referred to as the '3-2-1 rule'?

A) No backups needed if antivirus is installed

B) 1 copy of data stored in only one place

C) Deleting old backups immediately after creation

D) 3 copies of data, on 2 different media types, with 1 copy stored offsite

Answer: D) 3 copies of data, on 2 different media types, with 1 copy stored offsite

Q32. Which of the following describes 'Cleaning the monitor, keyboard, CPU' as a maintenance task?

A) Only cleaning software, never hardware

B) Never cleaning any hardware component

C) Regularly removing dust/debris from hardware to maintain performance and longevity

D) Only cleaning the monitor, ignoring other components

Answer: C) Regularly removing dust/debris from hardware to maintain performance and longevity

Q33. Which of the following describes the purpose of 'Deleting unnecessary programs and files'?

A) Slowing down the computer intentionally

B) Freeing up storage space and potentially improving system performance

C) Increasing storage space usage unnecessarily

D) Making the computer more vulnerable to attacks

Answer: B) Freeing up storage space and potentially improving system performance

Q34. Which of the following describes 'Overview of Computer Maintenance and Security' as an introductory topic?

A) A broad understanding of practices to keep a computer running efficiently and securely

B) Only a narrow focus on email usage

C) Only a narrow focus on hardware repair

D) Only a narrow focus on internet browsing

Answer: A) A broad understanding of practices to keep a computer running efficiently and securely

Q35. Which of the following describes 'Inbuilt PC Security tools' more specifically?

A) Security features included by default within the operating system, such as a built-in firewall or antivirus

B) Only physical security measures like locks

ZEEKING INSTITUTE

C) Only network-level security measures like routers

D) Only third-party paid security software

Answer: A) Security features included by default within the operating system, such as a built-in firewall or antivirus

Q36. Which of the following describes 'Securing documents' using encryption or password protection?

A) Deleting all documents to prevent any access

B) Making all documents publicly accessible with no restrictions

C) Restricting unauthorized access to sensitive files through protective measures

D) Printing all documents to prevent digital access

Answer: C) Restricting unauthorized access to sensitive files through protective measures

Q37. Which of the following describes 'Upgrading Operating System and Application software' as a security practice?

A) Ignoring all software version updates permanently

B) Avoiding all upgrades to keep the system unchanged forever

C) Downgrading software intentionally for better security

D) Installing newer versions to gain security fixes, performance improvements, and new features

Answer: D) Installing newer versions to gain security fixes, performance improvements, and new features

Q38. Which of the following describes 'Cleaning the CPU' more specifically as a maintenance task, referring to internal components?

A) Using excessive force to clean delicate internal components

B) Removing dust buildup from internal components like fans and heat sinks to prevent overheating

C) Submerging internal components in water for cleaning

D) Only cleaning the external case with no internal attention

Answer: B) Removing dust buildup from internal components like fans and heat sinks to prevent overheating

Q39. Which of the following describes 'Disk cleanup' more specifically as covered in this module?

A) Formatting the disk completely without selective cleanup

B) Installing new software instead of cleaning existing files

C) Permanently deleting the entire operating system

D) Using a built-in utility to remove temporary files and free up disk space

Answer: D) Using a built-in utility to remove temporary files and free up disk space

Q40. Which of the following describes 'deleting toolbars' more specifically as a maintenance practice for browsers?

A) Deleting the entire web browser application

B) Removing unwanted browser toolbars/extensions that may slow down browsing or pose security risks

C) Deleting the operating system entirely

D) Deleting all saved bookmarks permanently

Answer: B) Removing unwanted browser toolbars/extensions that may slow down browsing or pose security risks

Q41. Which of the following describes 'defrag hard drive' more specifically as a maintenance activity for traditional HDDs?

A) Reorganizing fragmented file data on a mechanical hard disk to improve read/write performance

B) Formatting the disk completely instead of defragmenting

C) Permanently deleting all data on the disk

D) Compressing files to save space instead of reorganizing them

Answer: A) Reorganizing fragmented file data on a mechanical hard disk to improve read/write performance

Q42. Which of the following describes 'Basic troubleshooting: restart computer' as a first troubleshooting step?

A) Restarting always causes permanent data loss

B) Restarting is never a useful troubleshooting step

C) Restarting always requires professional technical assistance

D) Restarting can resolve many minor software glitches by clearing temporary memory issues

ZEDKING INSTITUTE

Answer: D) Restarting can resolve many minor software glitches by clearing temporary memory issues

Q43. Which of the following describes 'checking cables' as a basic troubleshooting step for hardware issues?

A) Verifying that all physical connections are secure and undamaged

B) Replacing the entire computer instead of checking cables first

C) Ignoring physical connections entirely when troubleshooting

D) Assuming cables are never a source of hardware problems

Answer: A) Verifying that all physical connections are secure and undamaged

Q44. Which of the following describes 'uninstalling a software' as a troubleshooting step when a program causes conflicts?

A) Reinstalling the operating system as the only troubleshooting option

B) Purchasing new hardware instead of addressing the software issue

C) Removing the problematic program to resolve system conflicts or performance issues

D) Ignoring the conflicting software indefinitely

Answer: C) Removing the problematic program to resolve system conflicts or performance issues

Q45. Which of the following describes 'start windows in safe mode' as an advanced troubleshooting step?

A) Permanently deleting all installed software during startup

B) Booting with all extra features and third-party software enabled

C) Disconnecting all hardware components during startup

D) Booting with minimal drivers/services to isolate and diagnose software or driver-related issues

Answer: D) Booting with minimal drivers/services to isolate and diagnose software or driver-related issues

Q46. Which of the following describes 'Windows installation and upgrades' as covered in the PC Maintenance module?

A) The process of installing a fresh OS copy or updating an existing installation to a newer version

B) Only cleaning the computer physically with no software involvement

C) Only connecting to the internet with no OS-related tasks

D) Only printing documents with no OS-related tasks

Answer: A) The process of installing a fresh OS copy or updating an existing installation to a newer version

Q47. Which of the following describes 'CPUs and motherboards' maintenance considerations mentioned in this module?

A) Only considerations related to software licensing

B) Only considerations related to internet connectivity

C) Only considerations related to printer maintenance

D) Ensuring proper seating, cooling, and compatibility of core processing hardware components

Answer: D) Ensuring proper seating, cooling, and compatibility of core processing hardware components

Q48. Which of the following describes 'Memory systems' maintenance considerations mentioned in this module?

A) Only considerations related to software licensing

B) Ensuring RAM modules are properly seated, compatible, and functioning without errors

C) Only considerations related to printer maintenance

D) Only considerations related to internet connectivity

Answer: B) Ensuring RAM modules are properly seated, compatible, and functioning without errors

Q49. Which of the following describes 'Expansion cards' maintenance considerations mentioned in this module?

A) Only considerations related to printer maintenance

B) Ensuring cards like graphics or sound cards are properly seated and functioning without conflicts

C) Only considerations related to software licensing

ZED-KING INSTITUTE

D) Only considerations related to internet connectivity

Answer: B) Ensuring cards like graphics or sound cards are properly seated and functioning without conflicts

Q50. Which of the following describes 'Data storage devices' maintenance considerations mentioned in this module?

A) Monitoring health, capacity, and proper function of drives like HDDs and SSDs

B) Only considerations related to printer maintenance

C) Only considerations related to software licensing

D) Only considerations related to internet connectivity

Answer: A) Monitoring health, capacity, and proper function of drives like HDDs and SSDs

Q51. Which of the following describes 'Ports, connectors, and cables' maintenance considerations mentioned in this module?

A) Only considerations related to software licensing

B) Only considerations related to printer driver installation

C) Only considerations related to internet connectivity settings

D) Checking physical interfaces for damage or looseness that could cause connectivity issues

Answer: D) Checking physical interfaces for damage or looseness that could cause connectivity issues

Q52. Which of the following describes 'Printers and scanners' maintenance considerations mentioned in this module?

A) Ensuring these peripherals are properly connected, drivers updated, and functioning correctly

B) Only considerations related to CPU cooling

C) Only considerations related to internet connectivity

D) Only considerations related to software licensing

Answer: A) Ensuring these peripherals are properly connected, drivers updated, and functioning correctly

Q53. Which of the following describes 'Display devices' maintenance considerations mentioned in this module?

A) Only considerations related to internet connectivity

B) Only considerations related to CPU cooling

C) Ensuring monitors are properly connected, calibrated and free from physical damage

D) Only considerations related to software licensing

Answer: C) Ensuring monitors are properly connected, calibrated and free from physical damage

Q54. Which of the following describes 'Portable computers and devices' maintenance considerations mentioned in this module?

A) Addressing battery health, physical care, and software updates specific to laptops/mobile devices

B) Only considerations related to printer maintenance

C) Only considerations that apply exclusively to desktop computers

D) Only considerations related to internet connectivity

Answer: A) Addressing battery health, physical care, and software updates specific to laptops/mobile devices

Q55. Which of the following describes 'Networking' maintenance considerations mentioned in this module?

A) Only considerations related to CPU cooling

B) Only considerations related to printer maintenance

C) Ensuring network adapters, cables, and configurations are functioning properly for connectivity

D) Only considerations related to software licensing

Answer: C) Ensuring network adapters, cables, and configurations are functioning properly for connectivity

Q56. Which of the following describes 'Security' maintenance considerations mentioned broadly in this module?

A) Implementing measures like antivirus, updates, and safe practices to protect the PC from threats

B) Only considerations related to internet speed

C) Only considerations related to physical cleaning

D) Only considerations related to printer maintenance

KEDKING INSTITUTE

Answer: A) Implementing measures like antivirus, updates, and safe practices to protect the PC from threats

Q57. Which of the following describes 'Maintaining the PC environment' more specifically, referring to physical placement?

A) Blocking all ventilation openings on the case

B) Ensuring proper ventilation, temperature control, and cleanliness in the area where the PC operates

C) Ignoring the physical placement of the computer entirely

D) Placing the computer in direct sunlight for warmth

Answer: B) Ensuring proper ventilation, temperature control, and cleanliness in the area where the PC operates

Q58. Which of the following best summarizes the overall objective of the PC Maintenance, Security & Troubleshooting module?

A) To teach only database queries

B) To introduce learners to maintaining, securing and troubleshooting a personal computer

C) To teach only word processing skills

D) To teach only presentation design

Answer: B) To introduce learners to maintaining, securing and troubleshooting a personal computer

Q59. Which of the following is a common indicator suggesting a computer's hard drive may be failing?

A) The computer running noticeably faster than usual

B) Unusual clicking noises, frequent crashes, or slow file access

C) The computer using significantly less power than usual

D) The computer's fan turning off completely with no issues

Answer: B) Unusual clicking noises, frequent crashes, or slow file access

Q60. Which of the following is a recommended practice when installing new hardware components inside a desktop computer?

A) Installing hardware while the computer remains fully powered on

B) Ignoring static electricity precautions entirely

C) Powering off and unplugging the computer before opening the case

D) Using excessive force to fit incompatible components

Answer: C) Powering off and unplugging the computer before opening the case

Q61. Which of the following describes the purpose of checking Device Manager for a yellow warning icon next to a hardware component?

A) Indicating the device is currently being used for printing

B) Indicating the device is functioning perfectly with no issues

C) Indicating a potential driver or hardware issue that needs troubleshooting

D) Indicating the device has been permanently disabled with no recovery option

Answer: C) Indicating a potential driver or hardware issue that needs troubleshooting

Q62. Which of the following is a basic troubleshooting step for resolving intermittent Wi-Fi connectivity issues?

A) Restarting the router/modem and checking signal strength

B) Immediately replacing the entire computer

C) Ignoring the connectivity issue indefinitely

D) Disabling the network adapter permanently

Answer: A) Restarting the router/modem and checking signal strength

Q63. Which of the following describes the purpose of maintaining adequate free space on a system drive for optimal performance?

A) Ensuring the operating system has sufficient space for temporary files, updates, and virtual memory

B) Free space is only relevant for external drives, never the system drive

C) Free space has no impact on system performance

D) Filling the drive completely improves performance

Answer: A) Ensuring the operating system has sufficient space for temporary files, updates, and virtual memory

Q64. Which of the following describes the general benefit of documenting recurring PC issues and their solutions over time?

A) Documentation has no practical value for ongoing PC maintenance

ZED-KING INSTITUTE

B) Building a reference that speeds up future troubleshooting of similar recurring problems

C) Every issue should always be treated as entirely new with no reference to past solutions

D) Documenting issues always makes troubleshooting slower and less efficient

Answer: B) Building a reference that speeds up future troubleshooting of similar recurring problems

Q65. Which of the following describes a basic troubleshooting approach of isolating the problem by testing one component or setting change at a time?

A) Always assuming the most expensive component is at fault without testing

B) Systematic, step-by-step isolation to accurately identify the root cause

C) Changing multiple settings simultaneously for faster random results

D) Ignoring the need for systematic testing entirely

Answer: B) Systematic, step-by-step isolation to accurately identify the root cause

Q66. Which of the following describes a general best practice regarding driver updates for hardware components?

A) Avoiding all driver updates permanently regardless of compatibility issues

B) Downloading drivers from official manufacturer sources to avoid malware risks

C) Downloading drivers from any random third-party website with no verification

D) Assuming drivers never need updates once initially installed

Answer: B) Downloading drivers from official manufacturer sources to avoid malware risks

Q67. Which of the following describes a general best practice when a computer repeatedly experiences the 'Blue Screen of Death' (BSOD) error in Windows?

A) Investigating the specific error details/codes to diagnose potential hardware or driver issues

B) Immediately discarding the entire computer without any diagnosis

C) Ignoring the recurring error entirely with no investigation

D) Assuming BSOD errors always indicate a completely unfixable problem

Answer: A) Investigating the specific error details/codes to diagnose potential hardware or driver issues

Q68. Which of the following describes the general purpose of checking a computer's Event Viewer (in Windows) during troubleshooting?

A) Event Viewer has no practical use in troubleshooting workflows

B) Reviewing logged system, application, and security events to help diagnose the source of a problem

C) Event Viewer is used only for browsing the internet

D) Event Viewer is used only for creating presentations

Answer: B) Reviewing logged system, application, and security events to help diagnose the source of a problem

Q69. Which of the following describes a general best practice for extending laptop battery lifespan through basic maintenance habits?

A) Avoiding extreme temperatures and not consistently draining the battery to 0% unnecessarily

B) Battery maintenance habits have no impact on long-term battery lifespan

C) Always keeping the laptop plugged in permanently with no consideration for battery health practices

D) Regularly draining the battery completely to 0% for optimal health

Answer: A) Avoiding extreme temperatures and not consistently draining the battery to 0% unnecessarily

Q70. Which of the following describes the general purpose of physically dusting the inside of a desktop computer case periodically?

A) Dust buildup always improves a computer's cooling efficiency

B) Preventing dust buildup that can trap heat and negatively affect component cooling/performance

C) Dusting the interior has no impact on cooling or performance

D) Interior cleaning should never be performed under any circumstance

Answer: B) Preventing dust buildup that can trap heat and negatively affect component cooling/performance

IT KING INSTITUTE

Q71. Which of the following describes a general best practice regarding software installation sources to reduce PC security/maintenance issues?

A) Trustworthiness of installation sources has no bearing on system stability

B) Installing software only from official, trusted sources to minimize the risk of malware or system instability

C) Avoiding all software installation permanently to prevent any issues

D) Installing software from any available source with no regard for trustworthiness

Answer: B) Installing software only from official, trusted sources to minimize the risk of malware or system instability

Q72. Which of the following describes the general purpose of periodically reviewing installed startup programs on a PC?

A) Reviewing startup programs is relevant only to server systems, never personal computers

B) Startup program review has no impact on boot time performance

C) All startup programs should always remain enabled regardless of necessity

D) Identifying and disabling unnecessary programs that may slow down system boot time

Answer: D) Identifying and disabling unnecessary programs that may slow down system boot time

Q73. Which of the following describes the general purpose of testing a backup restoration process periodically, not just creating backups?

A) Verifying that backed-up data can actually be successfully restored when needed, ensuring the backup strategy is reliable

B) Backups are always guaranteed to restore successfully with no need for testing

C) Restoration testing is relevant only for large organizations, never individual PC users

D) Testing restoration has no practical value once a backup has been created

Answer: A) Verifying that backed-up data can actually be successfully restored when needed, ensuring the backup strategy is reliable

ZED-KING INSTITUTE